

FAQ

Q1. I applied for the primary application. May I omit documents for application this time since I have already submitted them at the primary application?

A1. No, you may not. You may not omit documents for application even if you have submitted any of them for prior application. Complete documents must be submitted each time.

Q2. Can I change the contents of my primary application and submit them as the secondary application documents?

A2. You can do that if your situation has been changed from the primary application time.

Q3. I can't finish submitting required documents until the designated deadline. Can I submit them later?

A3. We can't accept late submission. If there are missing documents, we will treat that part of the application is incomplete.

Q4. I tried to complete and send the Google form just before the designated deadline, but I couldn't make it because of the network trouble. Since this is not my fault, I ask you to accept my applications.

A4. We can't accept late submission. Do not wait until the deadline and/or the day before the deadline to submit the Google form because network might be so crowded. Also note that Google form will be closed at 5:00 PM on the last day, Wednesday, July 15th. We will not open the site after that time whatever reasons you may have.

Q5. I find mistakes after I submitted the Google form. Can I fill the form again?

A5. Yes, you can. But you can only correct "1. Basic Information" and "2. Bank Transfer Information". If you do so, please mark in red the parts you have corrected. You are not allowed to change the other parts including the "Requirement Checklist".

Q6. I completed and submitted the Google form, but I think I can't manage to mail the documents before the designated deadline. Can I bring the documents directly to the Student Support Division?

A6. No you can't. Please give yourself plenty of time to start the application procedures and complete all the procedures in time.

Q7. I couldn't complete and submitted the Google form by the designated deadline, but I have the Form 1, Form 2 and other required documents at hand. Can you accept the documents?

A7. No, we can't. You must complete both processes. Either register online through the Google

form or submitting required documents by mail is not accepted.

Q8. I have further questions. Where and how I should ask? Can I make inquiries by phone?

A8. Please send inquiries by e-mail at manabi-MES@academic.hokudai.ac.jp We will not accept your inquiries by phone. We also do not accept inquiries other than the applicants, students of Hokkaido University.